



Terms & Conditions of Entry

Fun4Kids Festival 2017

1. The possession of a pass shall constitute an acceptance by the holder of these conditions and imply an undertaking on behalf of the ticket holder to observe them. In the event of any breach of these conditions, Fun4Kids Festival reserves the right to cancel the ticket without refund or recourse to the holder.
2. Tickets are strictly limited and subject to availability.
3. Strictly no refund or exchange of tickets. Once a booking is made dates cannot be altered.
4. In the instance that the following has occurred, the Festival Director has the authority to authorise a refund or exchange:
 - a) The customer has been charged the incorrect amount
 - b) The customer has been given tickets to the wrong event
 - c) The festival is cancelled
 - d) A major life event (death, major calamity or accident)
 - 4.1. Should an exchange or refund be authorised under the provision/s above, and requires a new transaction to occur as a result of this, the patron will be charged at the box office ticket price to cover administration costs.
 - 4.2. A refund will be made depending on how the ticket was purchased.
 - a) A cash purchase will mean a cash refund
 - b) A Credit Card purchase will mean a Credit Card refund
5. There is no admission without a valid ticket.
6. No duplicates will be issued for lost or damaged tickets.
7. The festival is not obliged to replace lost or stolen tickets.
8. Entry may be refused if passes or wristbands are damaged or defaced in any way, or are not purchased from an authorised seller.
9. The festival reserves the right to vary the advertised artists and/or program.
10. 2-Day Pass
 - 10.1. Passes cannot be exchanged for different dates. Once a booking is made dates cannot be altered.
11. 5-Day Festival Pass
 - 11.1. Festival Pass holders need to exchange their pass(es) for a wristband on or before their first day of entry to the festival.
 - 11.2. Festival Passes (tickets and wristbands) are non-transferrable under any circumstances.
12. Event organisers reserve the right to evict any person who does not have a valid entry ticket or is not wearing a valid wristband.
13. WCC reserves the right with reasonable cause, to refuse admission or remove any person from the festival.
14. Day Pass, 2-Day Pass and 5-Day Festival Pass are strictly non-transferable within any single day(s) or throughout the festival.
15. One and two Day Pass holders patrons hand must be stamped upon exit and regain entry on the same day.

16. Warrnambool City Council (WCC) reminds parents and guardians that while every care will be taken to provide patrons with a safe environment within the Festival, children attending the Fun4Kids Festival remain the responsibility of their parents or guardians at all times during their attendance at the Festival.
17. All children must be accompanied by an adult. All children under the age of 14 must be accompanied by an adult. It is assumed that all tickets purchased for the use by children are sold in conjunction with an adult or family ticket.
18. WCC takes no responsibility for unaccompanied children and reserves the right to refuse admission to unaccompanied children.
19. All patrons must not bring any of the following items into the Fun4Kids Festival:
 - a) Alcoholic beverages
 - b) Prohibited weapons or dangerous goods
 - c) Any animals (other than guide dogs)
 - d) No skateboards, scooters, rollerblades, roller skates or other transportation
 - e) Any items the patron intends to distribute or offer for sale
20. While within the Festival area, patrons must not:
 - a) Climb any structure
 - b) Distribute any printed material without prior approval from WCC
 - c) Use indecent language or behave in an indecent manner
 - d) Smoke within the festival area or within 10m of the festival boundary
 - e) Take photos of performers or patrons without their express and prior consent
21. Patrons are invited to bring a home packed picnic lunch and nibbles. However, take-away food and beverages cannot be brought into the venue. There will be a wide variety of refreshments and food available for purchase on site.
22. I understand that by entering Fun4Kids Festival, I may be filmed, photographed or taped and this may be used on future promotional materials Fun4Kids Festival produces. It is deemed that a person by entering the Festival consents to the Fun4Kids Festival or third parties appointed by the Festival photographing, filming or taping. The Fun4Kids Festival or third parties appointed by the Festival can broadcast, publish, licence and use any photographs, film, recordings or images without compensation. The Fun4Kids Festival, third parties and anyone acquiring from them a right to use the material are not liable to the subject for its use in any way.
23. By attending and participating in the festival, I hereby state that I have read and understood the Fun4Kids Festival Policies and Guidelines and agree to follow them throughout the duration of my Festival visit.